## **DISCIPLINARY PROCESS FLOW CHART**



The Syndic decides to file a complaint before the Disciplinary Council of the Ordre.

Proceedings become public.

The Disciplinary Council concludes there was a breach and imposes a penalty.

The Disciplinary Council acquits the CRHA | CRIA and the disciplinary process ends.

AN INVESTIGATION REQUEST IS RECEIVED.

The request is delivered to the Syndic.

The Syndic must render its decision within 90 days.

The Syndic decides not to file a complaint before the Disciplinary Council of the Ordre.

The complainant may, within 30 days of receiving the decision, file a request for review.

The complainant does not file a request for review and the process ends.

The complainant files a request with the Review Committee.

Committee must render its decision within 90 days.

The Review Committee may decide to ask the Professional Inspection Committee to conduct a specific investigation with the CRHA | CRIA.

The Review Committee may ask the Syndic to further investigate.

The Review Committee may ask the Syndic to file a complaint before the Disciplinary Council.

The Review Committee may confirm the decision of the Syndic and the process ends.

The complainant may file a private complaint directly before the Disciplinary Council of the Ordre.